

ZUD, A CMMS program

CLICK YOUR BACK BUTTON TO RETURN TO www.mymemberdata.com

All Services may be purchased separately (See separate Pricing Below**)**

Support Level	Level I	Level II
Phone/email Support	X	X
Online Remote Support Assistance	X	X
Program Updates with Logo (Non Customized)	X	X
Import Data (Initial Install)	X	X
Import Data (2/year)		X
Phone/Online Training (2 per year)		X
ftp Data Backup		X
Cost Per Year (Multiple Users)	\$ 295.00	\$ 350.00
Cost Per Year (Single User)	\$ 195.00	\$ 250.00

NOTE: Customized programs add \$100/yr, Weekend Support add \$100/yr

****Individual Service Pricing-With No Annual Support****

Phone/email support (max 30 minutes)	Varies (\$5-\$25) Per Instance (paid in advance)
Program on CD Priority Mail	\$ 15.00 Each Instance
Import Data	\$ 30.00 Per Table/Spreadsheet
Multi User Setup Assistance	\$ 50.00 One Time Fee Each Update
Program Update Assistance	\$ 30.00 Per Update
Logo Insertion	\$ 10.00 Per Update
Access 2007/2010 Conversion	\$ 50.00 One Time Fee Each Update
ftp Data Backup	\$ 25.00 Per Year
Online Training	\$ 19.95 Per 30 minutes

Custom Programming Fees

Program Customizations (With Support)	\$ 50.00 Per Hour
Program Customizations (Without Support)	\$ 75.00 Per Hour