

Association Manger / e-Chamber / HOA Manager / Spiritual Solutions

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All Services may be purchased separately (See separate Pricing Below**)**

Service	Level 1	Level II	Level III	Level IV
Phone/Email Support	X	X	X	X
Online Remote Support Assistance	X	X	X	X
Program Updates with Logo (Non Customized)	X	X	X	X
Import Data (One Time at Install)		X	X	X
Custom Billing Statements/Information Sheets		X	X	X
Multi User Setup/Support (Multiple PC's)			X	X
Phone/Online Training (As Needed)			X	X
Website Integration (Directories/Calendar)			X	X
ftp Data Backup			X	X
Pictures/Banners with Listings				X
Click Thru Stats (compiled/imported monthly)				X
Cost Per Year (>250 Members OR Owners)	\$ 195.00	\$ 295.00	\$ 420.00	\$ 550.00
Cost Per Year (<=250 Members OR Owners)	\$ 95.00	\$ 195.00	\$ 320.00	\$ 450.00

NOTE: Customized programs add \$100/yr, Weekend Support add \$100/yr

****Individual Service Pricing-With No Annual Support****

Phone/email support	Varies (\$5-\$25) Per Instance (paid in advance)
Program on CD Priority Mail	\$ 15.00 Each Instance
Logo Insertion	\$ 10.00 Per Update
Import Data	\$ 30.00 Per Table/Spreadsheet
Program Update Assistance	\$ 30.00 Per Update
Custom Billing Statements/Information Sheets	\$ 25.00 Each Request or Update
Multi User Setup Assistance	\$ 50.00 One Time Fee Each Update
Access 2007/2010 Conversion	\$ 25.00 One Time Fee Each Update
Online Training	\$ 19.95 Per 30 minutes
Website Integration (Directories/Calendar)	\$ 175.00 Per Year
Website Calendar Integration Only	\$ 50.00 Per Year
ftp Data Backup	\$ 25.00 Per Year
Pictures/Banners with Listings	\$ 75.00 Per Year
Click Thru stats (1/mo, imported to program)	\$ 75.00 Per Year

Custom Programming Fees

Program Customizations (With Support)	\$ 50.00 Per Hour
Program Customizations (Without Support)	\$ 75.00 Per Hour